

QMR 018 Customer Complaint Investigation Form

Product Details			
Nature of Complaint and Details			
Customer Name			
Customer Address			
Customer Contact Phone Number			
Date received		Date/Product Code	
Date of Packing		Packing Line	
Packing Start		Packing End	
Complaint category		Quantity Produced	
Details of any other complaints received from this production run:			
Details for each area of Investigation			
Materials			
Packaging			
CCP Checks			
Packing			
Storage & Distribution			
Packaging details			
Inspection Report			